







Public procurements consideration

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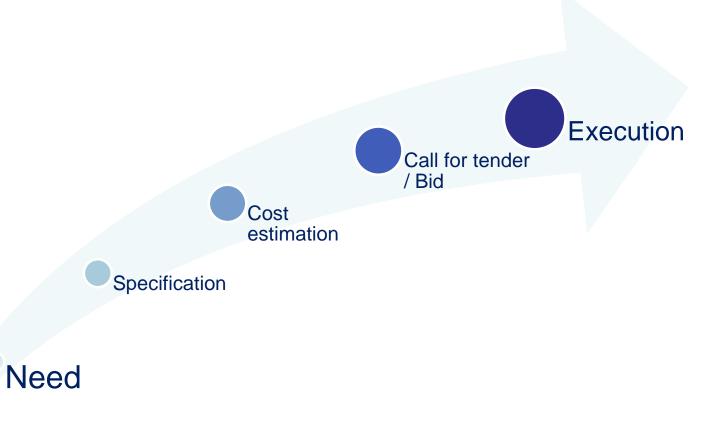
Outline



- Procurement process
- Specifications
- Budgeting
- Bids
- Execution
- Summary

Procurement process







Specifications





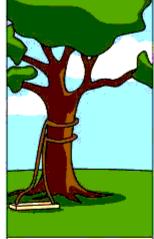
How the customer explained it



How the Project Leader understood it



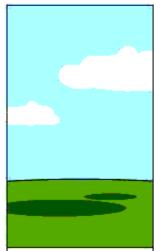
How the Analyst designed it



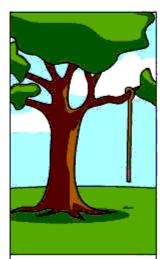
How the Programmer wrote it



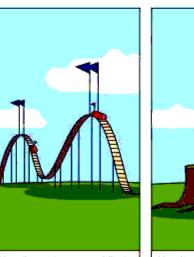
How the Business Consultant described it



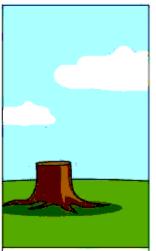
How the project was documented



What operations installed



How the customer was billed



How it was supported



What the customer really needed

Specifications



Technical description

- **•Balancing level of details -> to enable bidders estimate costs**
 - Allow for flexibility
 - Avoid ambiguities
- Non professional partner' -> need support in writing the spec Technical
 Dialog procedure is not available in all countries
- Procurement offices (lawyers, administration) likes to understand
 - Solaris specs has 3 times more pages that the MAX-IV ones

Non-technical terms

- Schedule
- Experience

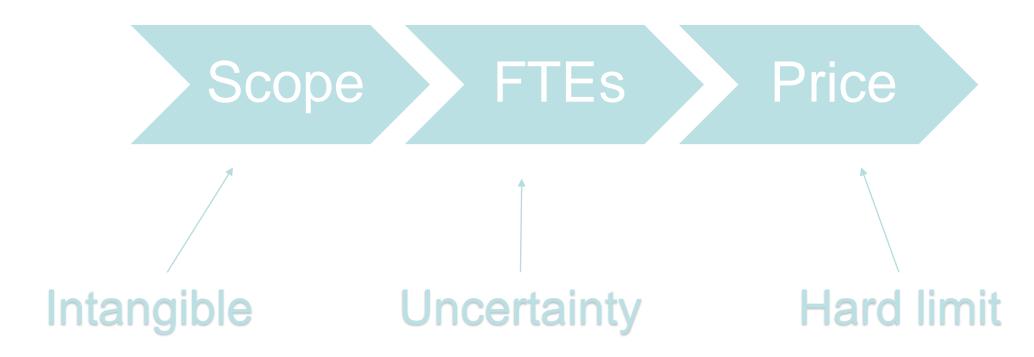
Licensing – we prefer open-source

Schedules often does not include time to write 'procurement' specification!





Software case



It could be tempting to sacrifice soft quality metrics (documentation, trainings, support) for the sake of scope to keep price

Call for tender / bid



Offers

- •The formal requirements are even more important than price!
 - For the procurement office the more documents with more signatures the better ;)
 - The offers can be supplemented in case of missing documents but this is not always possible -> 3 times we had to repeat 40 days procurement process due to some missing signature of bidders
- •The honest price is more important than the lowest one even the rules define to select the lowest
 - It is not always considered by both sides!

Improvements

Checklist as a part of call for tender announcement

Questions during the bid

It is really important to ask when there are some unclearness



Execution



Partnership/collaboration over formalities

- Requires understanding and trust from both sides
 - For us the goal is important not the money
 - Sometimes public partner forget or regard as bad that the commercial companies are to make money
- It is not always regarded as the way to go by the management
 - The formal leverages are less important in that case
- The contract terms are still valid the formal part has to be fulfilled

Some mistakes

- Lack of trust
- Additional work
 - It happens that the public partner expects that since he is alrady paying a lot he could expect some additional work
 - It also happened that the contractor accept some work that he regarded as not included in a contract but without communication then ask for money

Communication, Communication, Communication...

- Don't worry to ask
- Don't be afraid when we ask
- Express doubts as soon as they appear



Thank You





